

4th, July 2017

To whom it may concern,

This letter of recommendation regards Yuan LYU(date of birth, 1993/Mar/2), the UX Intern in the Innovation Institute at Ningbo FOTILE Kitchen Ware Co., Ltd., our company, a Chinese integration kitchenware company focused on providing technical, humanized and expert solutions for every family. And I am the UX Manager in charge of UX Team in our group.

During her 3-month-work for Fotile as a UX Intern, Yuan took care of the hi-fi prototype for every single interface for our new products around six, includes oven, steam box, and microwave oven, co-designed and implemented their animation effects and the interaction of the users as well. Her mock-up work was totally independently and super efficient, even though we had some problems during the test, she can always fixed that immediately. Later on she can even implemented one in a day or less which we all impressed until now. Besides the prototype part, she also participated the usability research team for the new range hood EM10T, we run the usability test together based on her mock-up work and launched this product successfully in mid of 2015. For now the EM series range hood has became one of the most popular products in Chinese kitchen ware market, we definitely should say that she did really good job during the product development process.

Since most of our team members have psychology background, she also arranged an introduction seminar for prototyping tools, such as Adobe Flash, Axure and HTML5/CSS, explained how she implemented those prototypes, which was understandable, helpful, and got great feedback among colleagues. On the other hand, she always kept willing to ask and learn from other experts in user experience and usability field.

As the youngest team member when Yuan was working at Fotile, she handled cooperations and got along well not only with our UX team but also other co-workers at engineer department and etc,. It was a pity that we cannot have her in our team since she chose to continue her study abroad. For all these reasons, we recommend Yuan's performance without any doubt as we understand that the work that she provided to our company was top tier: professional, focused, creative and fast, not only succeeding to meet our expectations but also to surprisingly exceed them.

If her performance in our company is a good indication of how she would perform in yours, she would be an extremely positive asset to your program. Finally, please do not hesitate to contact me if you need any further assistance or any additional information.

Yours Sincerely,

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